

International Nurse Consulting: Supporting Nursing Optimization Across the Globe



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Mayo Clinic has a long history of bi-directional sharing of expertise with physicians and health care organizations across the globe. Until recently these international relationships rarely included nursing formally, however in 2019 nursing was added as a partner and member of Mayo Clinic International. This addition promoted significant consulting activity through a partnership between Mayo Clinic Global Consulting and Mayo Clinic International Nursing (MCI-N). Very early on in this work, the following mission and vision statements were established:

Vision: To transform and positively impact nursing care internationally

Mission: To share the collective expertise of Mayo Clinic nursing through culturally agile consultation, advisement, and education. We will work in partnership and collaboration to advance the profession of nursing across the globe with respect to cultural values, customs and spiritual beliefs.

This presentation will explore how international nurse consulting has evolved over time from a full partnership with physicians and members of Mayo Clinic Operations to a recently established nurse-only consulting offering. Discussion will include this group's trial and error in consulting and establishing relationships with healthcare, nursing, and other executive leaders across the globe while overcoming language, cultural and time-zone differences. Details around identifying strengths and opportunities through virtual and onsite assessment followed up by mutual recommendations and prioritization with MCI-N support in implementation will be reviewed. Highlights will include the importance of engaging not only nursing but other executive leaders in these exercises to maximize desired outcomes.

Biography:

Lisa Thoe is a Senior Nurse Administrator in the International Nursing Division within the Mayo Clinic Department of Nursing and an Instructor in Nursing in the Mayo Clinic College of Medicine and Science.

Holly Burkhartzmeyer is a Nursing Education Specialist in the International Nursing Division within the Mayo Clinic Department of Nursing and an Assistant Professor of Nursing in the Mayo Clinic College of Medicine and Science.

April Bursiek is a Manager in the International Nursing Division within the Mayo Clinic Department of Nursing and an Assistant Professor of Nursing in the Mayo Clinic College of Medicine and Science.